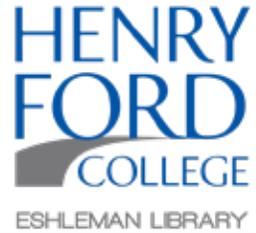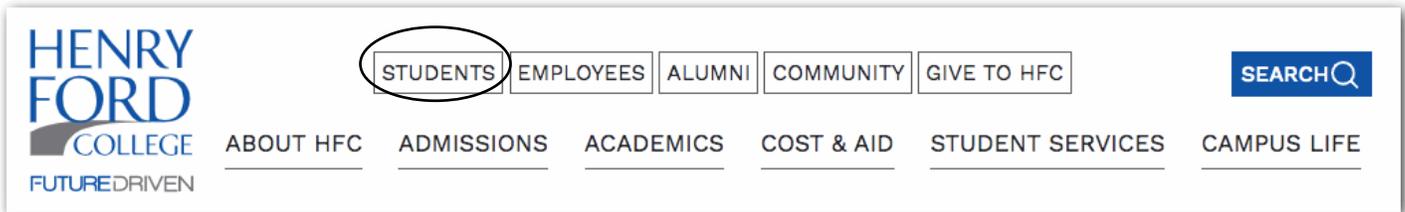# HFC Username and Password
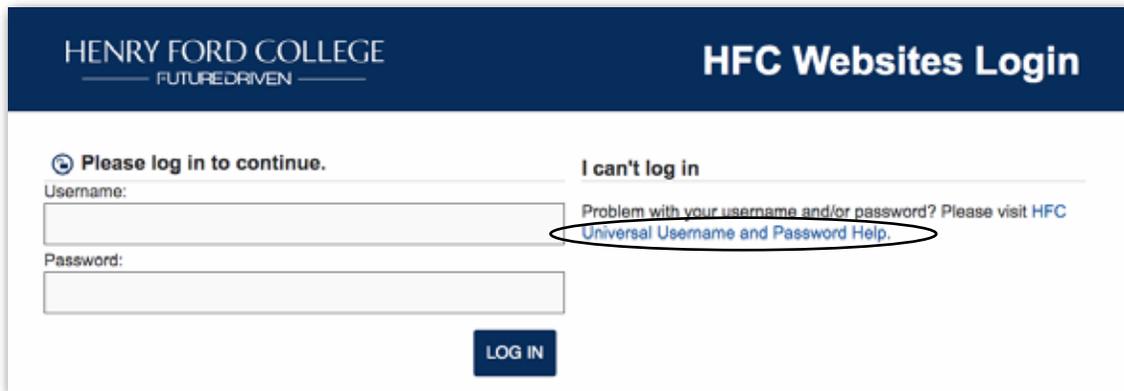## Resetting your HFC Password

Step One: From the HFC homepage (www.hfcc.edu) select the student portal.

Step Two: From the login screen select "HFC Universal Username and Password Help."
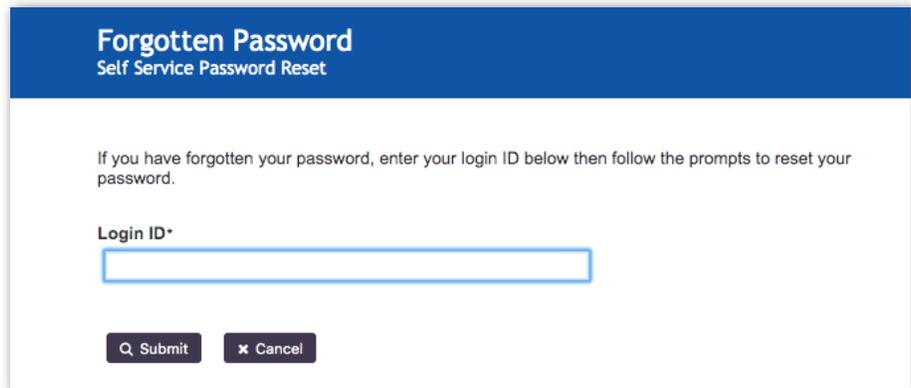

Step Three:

On the Username and Password Help page, select "Reset a forgotten password."
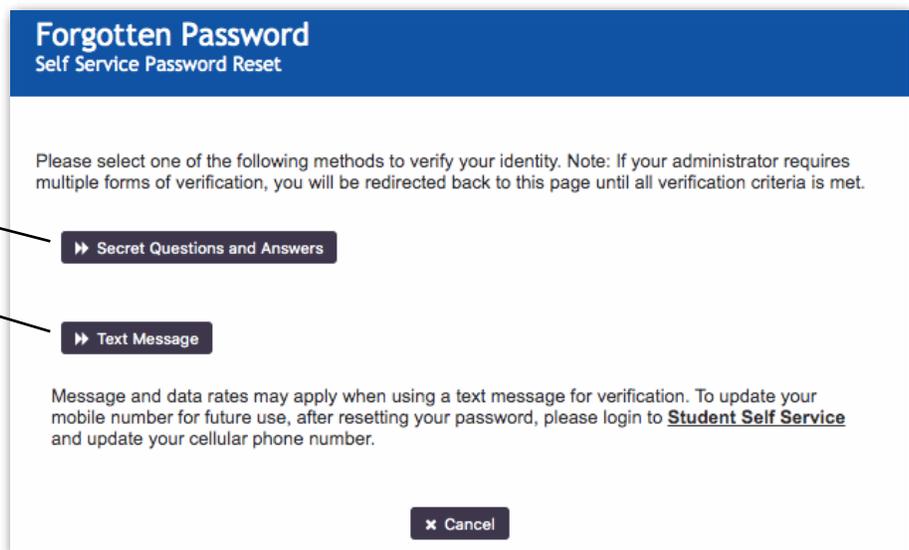
Step Four:

Enter your login ID

Your Login ID should be your first initial, middle initial and last name and click Submit.

Forgotten Password
Self Service Password Reset

If you have forgotten your password, enter your login ID below then follow the prompts to reset your password.

Login ID*

Q Submit   ✕ Cancel

Step Five:

To authenticate your account, select to answer your previously set-up security questions.

You may also have a code texted to your cell phone.

Forgotten Password
Self Service Password Reset

Please select one of the following methods to verify your identity. Note: If your administrator requires multiple forms of verification, you will be redirected back to this page until all verification criteria is met.

▶▶ Secret Questions and Answers

▶▶ Text Message

Message and data rates may apply when using a text message for verification. To update your mobile number for future use, after resetting your password, please login to **Student Self Service** and update your cellular phone number.

✕ Cancel

Step Six:

Enter a new password, once its accepted confirm the change by pressing "change password"

You can now login with your new password.

New password accepted, please click change password

New Password
••••••••••••••••   👁   Strength: **Good**

Confirm Password
••••••••••••••••   👁   ✔

▶▶ Change Password   ✕ Cancel
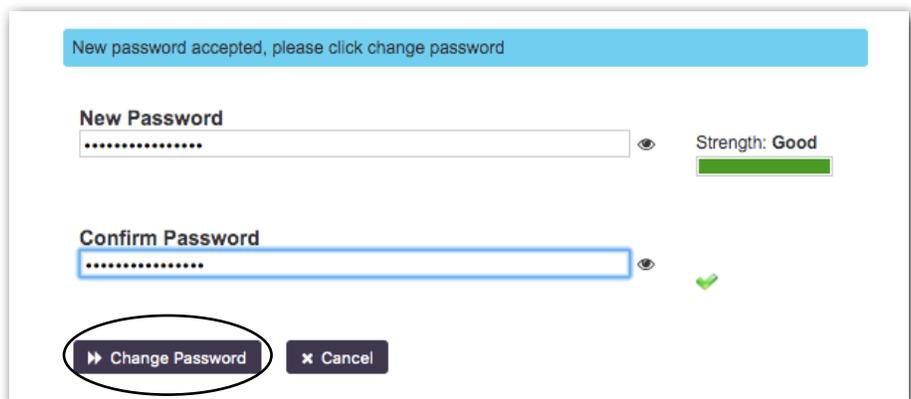
You may always contact the HFC HelpDesk by phoning (313)845-6345 or emailing HelpDesk@hfcc.edu for assistance